

Bloor West Village Animal Hospital was created to provide superior service at reasonable prices in a local setting. Our practice philosophy is based on team work within our staff, and between our staff and our clients. We are focused on being lifelong learners in both medicine and customer service, to ensure that we can always surpass our clients' expectations, and continue to evolve. We consider ourselves a teaching hospital where we strive to continuously educate our staff and our clients in order to provide excellent, compassionate care to our patients. We value the importance of doing physical exams and taking histories from owners, thereby targeting the most appropriate diagnostic tests for each individual case.

## **Our Core Values are**

- We treat your pets as we treat our own
- Team work
- Strive for excellence in everything we do
- Honesty and Integrity
- Innovation and Evolution as a team and a practice

We use these core values to drive every interaction we have with our patients and our clients, in order to ensure a consistent and superior experience. Our team prides itself on our commitment to our values, our clients and our patients.

## **Our Vision**

**To be a team dedicated to excellence, that rises to the challenge.**